

TRASH & RECYCLABLES COLLECTION

(KSC -08)

KPOA has contracted with Maybin's Services for trash and recyclables collection. Cost is included in all resident and lot owners' annual assessments. Residents must place trash and recyclables at the roadside in front of their home, at one location only per household on Monday mornings (unless there is a holiday, which are noted on the back of the Kenmure directory). Residents must return empty trash bins to their residence later the same day of trash pick-up. (See **note** at end of this section regarding how to handle/report trash pickup problems). During the winter, Maybin's will begin trash pickup at 8:00, am and during the summer, (Memorial Day to Labor Day) they will begin trash pickup at 7:00 am. Reminders regarding the change of trash pick-up hours will be sent via KPOA email.

Approved Waste: Large garbage bags and any bags with non-recyclable trash must be placed in secure plastic or metal containers to reduce the opportunity for animals to scatter the contents. Should trash become scattered due to animals accessing trash, Maybin's personnel are not responsible for cleaning up such messes. **Loose trash is not allowed. All trash must always be bagged, even when placed inside a plastic or metal trash container.** Non-recyclable trash bags may be any color except blue. Maybin's will pick up ordinary household waste and small items if it measures no more than 2 feet x 1.5 feet x 2 feet. A standard weekly pick-up for household waste should **not** exceed the equivalent of five 30-gallon trash bags or twelve 13-gallon trash bags.

Maybin's Provided Trash Bins: Maybin's provides Kenmure residents one 96-gallon trash bin at no charge, which is delivered to the homeowner at no cost. Each resident can have no more than one Maybin's provided 96-gallon trash bin. Any resident interested in receiving that trash bin should contact Maybin's directly by calling their office during normal business hours at (828) 692-9872 to make arrangements for them to deliver the trash bin.

Recyclables: Recyclables must be put in blue plastic bags and should be placed separately, adjacent to the plastic or metal trash containers at the street. Blue recycling bags may be placed inside blue labeled recycle containers. **Blue recycle bags should never be placed inside trash and garbage containers.** See the recycle requirements on next page for additional information regarding what can and can't be recycled, as well as limitations on cardboard material.

Special and Excluded Material Pick-Up: The term "Special Materials" includes bulky items and other special wastes that cannot be placed in a residential trash bag or trash can, and that cannot be picked up by the regular garbage collection vehicle. Included are; appliances larger than a microwave oven, furniture larger than a table measuring 2 feet x 1.5 feet x 2 feet high, building materials, demolition debris, bulky cartons not broken down, a higher-than-normal weekly volume of household trash, garbage that might be associated with spring cleaning, new resident "move-in," holidays and/or other personal events. Additionally, this includes other solid or liquid wastes that are not acceptable in landfills because of governmental regulations. Within these size and volume guidelines, the waste products must be of reasonable weight that can safely be lifted by Maybin's personnel.

If a pick-up for excluded materials is desired (except for yard waste and waste not acceptable because of governmental regulations), Maybin's must be contacted directly by calling their office during normal business hours at (828) 692-9872, to arrange for a private pickup at the resident's expense. Any arrangements made directly with Maybin's for them to do a pick-up of special materials, those items must be put out at the curb on the morning of the same day of the scheduled pick-up only. Residents are encouraged to hold construction/remodeling contractors responsible for hauling away construction debris, since Maybin's may not be willing to provide a private pickup for such material. Maybin's prices for private pickup will vary depending on factors such as the nature of the item(s) and volume.

Hazardous materials: Flammable items including, but not limited to antifreeze, motor oil, hydraulic fluid, gasoline and kerosene will not be accepted by Maybin's for trash pick-up. In addition, chemicals, pesticides, insecticides, fire extinguishers and items filled with compressed air will also not be accepted for pick-up either. However, paint may be accepted if the paint cans are filled with equal quantities of paint and kitty litter (not sand) and then allowed to sit for a day or more to solidify the contents. The paint cans should then be put out separately, but next to the trash, and/or recyclables and should not be placed in any bags. The paint cans with the kitty litter inside of them must be clearly

visible and noticeable as stand-alone items. For more information on hazardous waste disposal, contact the Henderson County Solid Waste Department at (828) 697-4505

Yard Waste: Maybin's does not pick-up yard waste. However, landscape companies on the Kenmure Security Approved Gate Entry Contractor List will pick-up yard waste. That list can be found on the KPOA website, in the Security Committee (KSC) section. Contact those landscape companies directly regarding their fees and to schedule a pick-up.

Holidays: Maybin's observes holidays consistent with the Henderson County Transfer Station. Holidays currently observed which are pertinent to Kenmure and Monday trash pick-ups are: New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day and Christmas Day. When these holidays occur on or are observed on Monday, trash should be put out Tuesday morning (not on Monday morning or evening). Trash holidays are listed on the back cover of the Kenmure directory.

Christmas Trees Pick-Up: "Live" Christmas trees will be collected in early January of each year, exact dates will be announced via email. Trees must not exceed six feet. Trees taller than 6 feet need to be cut into shorter sections, each not to exceed six feet in length. Trees must be stripped of lights and decorations and placed at roadside and away from any greenery, so that they are easily visible and distinguishable from other landscaping. Artificial trees are not included in this program.

Trash Problems: Residents are responsible for reporting trash handling problems directly to Maybin's by calling their office during normal business hours at (828) 692-9872. Such problems would include things like missed pickups, lawn damage, garbage spills, etc. By contacting Maybin's directly, the problem will be addressed more quickly. If the problem is then not resolved, the next step would be to contact the KPOA Security Committee volunteer serving as the Trash Liaison. That information can be found in the back of the Kenmure directory each year.

KPOA RECYCLING REQUIREMENTS

Place recycled materials in blue plastic bags and/or blue labeled recycling containers. Recycled material placed in other containers, even grocery bags or paper bags, will be treated as garbage and not recycled. **Blue recycle bags should never be placed inside trash and garbage containers as they will be treated as trash.**

WHAT CAN BE RECYCLED:

- Metal cans and empty aerosol cans: aluminum, steel, tin
- Plastic bottles, jars and food containers #1 through #7
 - Exception: No styrofoam or black microwavable trays
- Glass bottles and jars: clear, brown, green
- Aluminum pie tins and food trays
- Milk and juice jugs
- Juice boxes
- Mixed paper:
 - Catalogs, junk mail, magazines, egg cartons (except styrofoam), envelopes
 - Manila envelopes, office paper, phone books, glossy paper
 - Post-It notes, cereal boxes, brown paper bags
- Items that are not required to be placed in blue bags:
 - Newspapers and inserts in securely tied bundles. Note: this material can also be placed loose (unbundled) in blue bags, but ensure that they are secured so that they don't blow around on windy days.
 - Flattened cardboard boxes without plastic or wax coating or soiled by garbage, i.e. pizza boxes
 - **NOTE: Excessive volumes of cardboard such as that associated with move-ins, holidays (especially Christmas), etc. cannot be picked up by Maybin's during routine weekly pickups.** Options for such excessive cardboard are to; take the material to the landfill, contact Maybin's for a private pickup or to put the material out at the curb in smaller batches over the course of several weeks.
 - Florescent tubes and compact florescent lights (possible mercury source): place in a separate container, label them, and set out separately from other trash/recyclables

PREPARING RECYCLABLES:

- Rinse all bottles and cans, and remove lids
- Flatten plastic jugs and bottles
- Break down and flatten corrugated cardboard, and ensure that they are secured so that they don't blow around on windy days

WHAT IS NOT RECYCLABLE:

- Aluminum foil
- Black microwavable trays
- Dishes or cookware
- Drinking glasses
- Light bulbs
- Paper towels or tissue
- Shredded paper
- Styrofoam
- Window and/or mirror glass

Revised and Updated by KPOA Security Committee – March 29, 2024

Approved by the KPOA Board of Directors – April 22, 2024

Authority: Declaration, Paragraph 3.C.